

LookupCo.com - Windows Internet Explorer

http://www.lookupco.com/membership\_reports.php

Snagit Visual IP Trace pctools

LookupCo.com

Reverse Phone Search Property report Background check

First Name Last Name

**Reports** Review

**Membership Details**

Review your account profile on this page

Order Number	Date
# [REDACTED]	2011-

Back to Search

**Need Help?**

Live Chat

REPORT A GLITCH

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Chat Window - Windows Internet Explorer

https://server.iad.liveperson.net/hc/67317247/?cmd=file&file=chatFrame&site=67317247&imageUrl=http://server.iad.livepers

Live Chat by LIVEPERSON

Please wait for a site operator to respond.

**You are now chatting with 'Udale'**

**Udale:** Welcome to Customer Service Livechat. May I please ask to whom I have the pleasure of chatting with?

**you:** [REDACTED]

**Udale:** In order to quickly locate your account, I will need you to provide me with your email address and zip code please.

**you:** [REDACTED]

**Udale:** Please wait while I check your order details in our system.

**Udale:** Ok, how may I assist you?

**you:** How do I get to my report? I just ordered it - # [REDACTED]

**Udale:** Upon review of your account, I can see that your search was not accepted. It is possible that you did not follow the instructions stated in your account to re-enter the search information upon your first login. I apologize for this inconvenience. In order to get your report, please provide me the search details and I can re-submit your search at this time. There will be no additional charge for this as you are still covered under your original \$1.00 processing fee which has processed to allow you access to your report.

**you:** I thought I did everything correctly. I searched for [REDACTED] of Texas.

**Udale:** Just a moment please

SEND

Type your name and press ENTER

Internet | Protected Mode: On

100%

Internet | Protected Mode: On

100%

3:21 PM

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**you:** I thought I did everything correctly. I searched for [REDACTED] of Texas.

**Udale:** Just a moment please

**Udale:** One of our Technical Researchers will get to work on your report immediately so that we can locate all the available results within the next few hours. He will check and triple check the records manually to make sure we provide you with all the available information. This should not take more than 3 hours. Please login after 3 hours, you'll see the available results in your previous search history at that time.

**you:** OK - I will check back later.

Chat Text

SEND

Type your name and press ENTER

Internet | Protected Mode: On

100%

Internet | Protected Mode: On

100%

3:23 PM